If something is not right, or you would like a refund or exchange: Your information Name E-mail Order no. 1. Send us an email right away if you want us to reserve another size/product for you. 2. Fill out this form. 3. Enclose this form with your parcel and send it back to us. Retain a proof of postage. Fill out the form and sent it back to us with the item(s) within 30 days of your delivery Replacement size **Product name** Refund Exchange Reason for exchange/return Replacement item Other information **Comments:**

Return policy

The customer bears the charges for returning the package to us. In case of an exchange we will then send the exchange item(s) back to you free of charge. We can not be held liable for packages that are lost or damaged during transfer.

Please send to:

VICO Concepts B.V. Goudsesingel 60 3011 KD Rotterdam The Netherlands

